ACCRUENT
Unifying The Built Environment

Overview of TMS Online and Data Insights

ACCRUENT
TMS

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AGENDA

TMS Solution

- About Accruent
- TMS Overview
- New Features
- TMS Roadmap
- Data Insights
- Questions

About Accruent

ACCRUENT

Intelligence for the Built Environment

Founded 1995
In 150+ Countries
Over 10K Customers
$6.6 B FORTIVE Revenue
10.8 Years Average Customer Retention
Headquarters - Austin, TX

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WHY ACCRUENT FOR HEALTHCARE?

EXPERIENCE
1,000 TMS customers

Stanford Health Care
DukeHealth
NYU Langone Health
Children's Wisconsin
ProHealth Care
Children's Hospital Colorado Foundation
Franciscan Alliance
Methodist Health System
Thunder Bay Regional Health Sciences Centre
CHS Community Health Systems
NewYork-Presbyterian
Orlando Health
New York State Office of Mental Health
Scripps
Provincial Health Services Authority
Dignity Health
UPMC
Palmetto Health
Wheaton Franciscan Healthcare
William Osler Health System
Tenet
Vanderbilt University Medical Center
Parkland
MedStar Georgetown University Hospital

EXPERTISE
Subject Matter Experts

Rick Joslin
Senior Advisor, Strategy
Facilities Thought Leader

Mike Myers
Senior Solutions Consultant
HTM Solutions Expert

VISION
Industry Leadership

- Business Discovery
- Thought Leadership
- Business Reviews
- Customer Partner

ABILITY
Partner Network

servicenow
ttainia
PARTSSOURCE
GE Healthcare
KRONOS
ECRI Institute
LAWSON
SAP
McKESSON
Zingbox
ASIMILY
ordr
MEDIGATE
MDISS
CENTRAK
Cetani
Johnson Controls
FLUKE
TSG Consulting
ATG
WALSH
MERIDIAN
VFA

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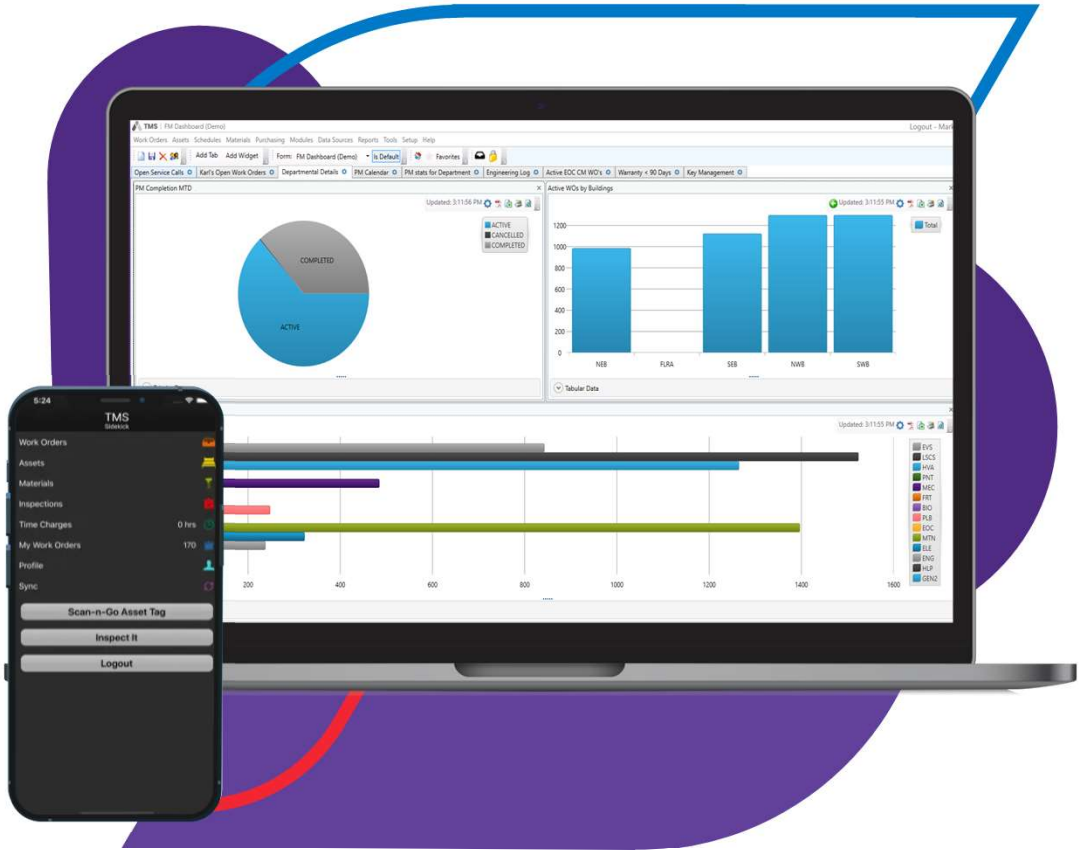
TMS Overview

TMS CMMS VALUE

Transformative CMMS & Asset Management Designed Exclusively For Healthcare

A modern, cloud-based, silo-busting solution. Consolidate HTM, HFM, and IT to a single user experience to transform the patient experience.

- Extend asset life and minimize downtime with predictive work orders, repair/replace analysis, and smart automation.
- Build automation workflows and report creation.
- Modernize the way technicians want to work with browser agnostic mobile capabilities.
- Streamline and optimize requests, equipment distribution and workflow for all departments of hospital operations.
- Identify potential security risks on connected devices.
- Leverage native analytics for insights and better business decisions.
- Optimize & automate processes with flexible integrations built on secure APIs.



292 million work orders

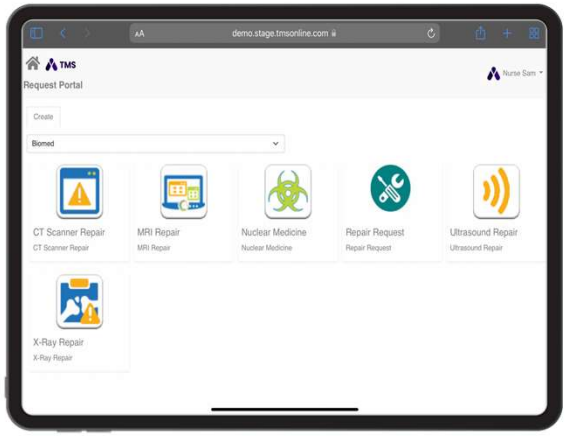
17 million managed assets

754 thousand managed technicians

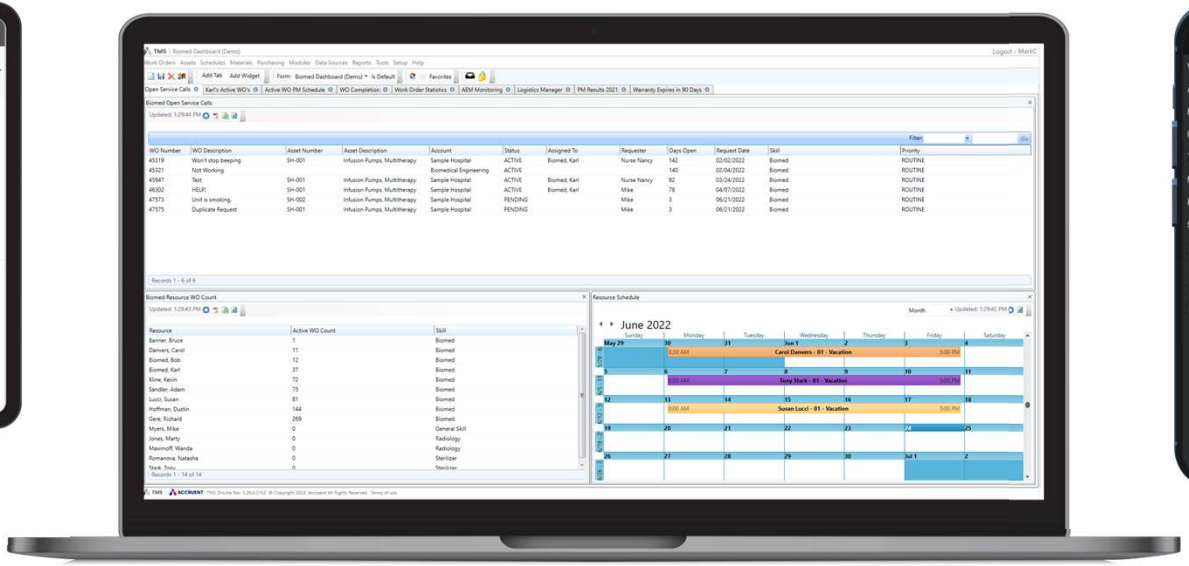
191 thousand buildings managed

TMS Online

TMS Request Portal
Service Requester



TMS
Managers/Administrators/Technicians



TMS Sidekick
Technician

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Demo Here

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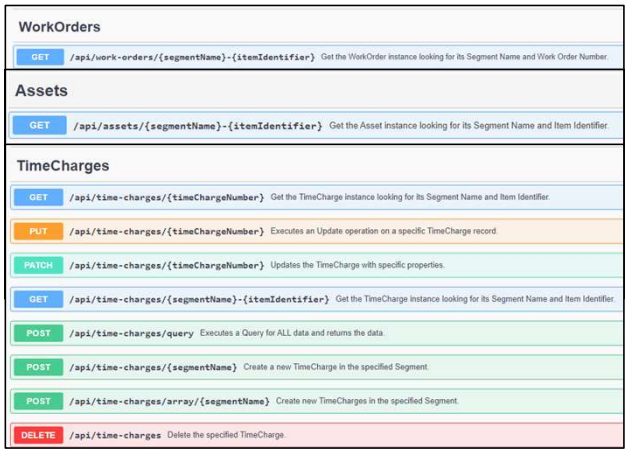
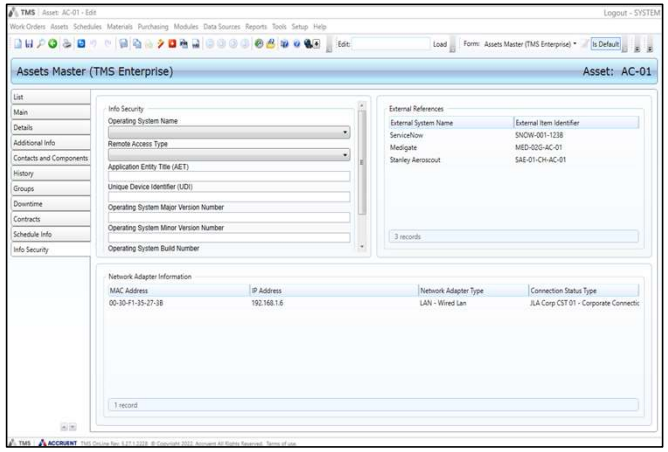
New Features

New Features

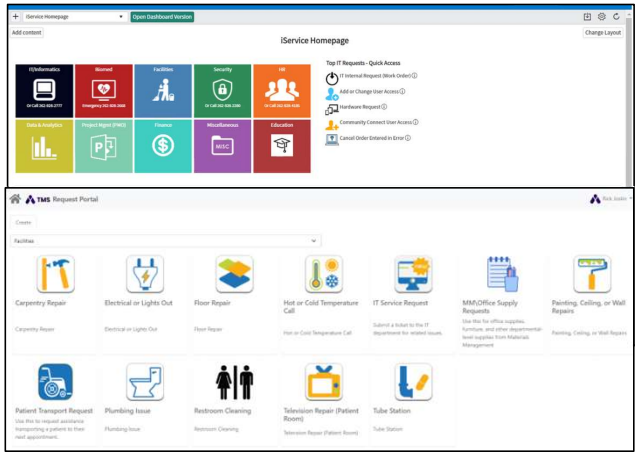
ServiceNow Integration



Info + Cyber Security Integration



TJC PM Compliance



Session Timeout

TMS Roadmap

SAFE HARBOR STATEMENT

We may make statements regarding planned or future development for our existing or new products and services. These statements are not intended to be a promise or guarantee of future availability of products, services or features but merely reflect our current plans and based on factors currently known to us. These planned and future development efforts may change without notice. Purchasing decisions should not be made based upon reliance on these statements.

These statements are being made as of April 2023, and we assume no obligation to update these forward-looking statements to reflect events that occur or circumstances that exist or change after the date on which they were made. If this presentation is reviewed after the above date, these statements may no longer contain current or accurate information.

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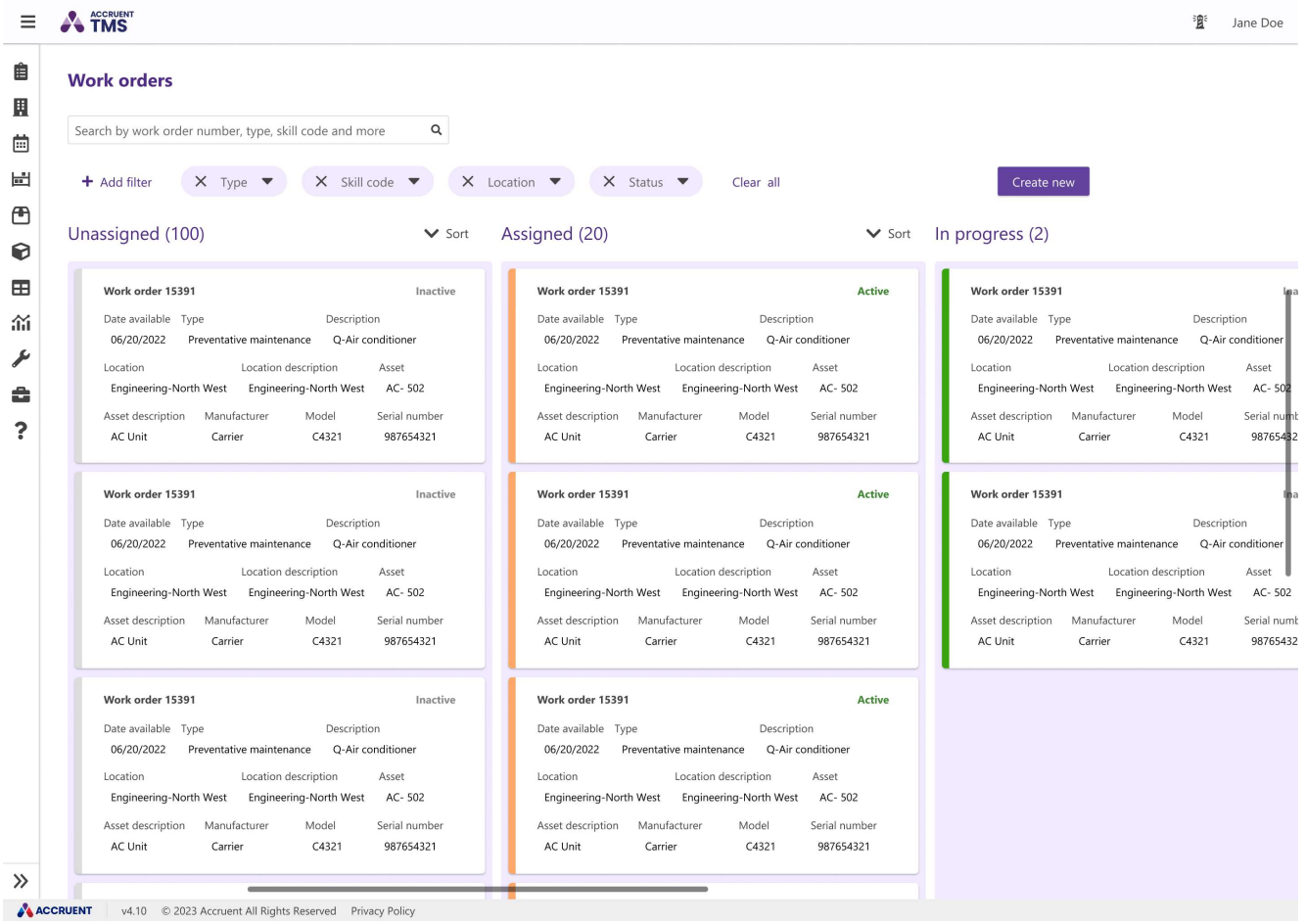
TMS ONGOING PROJECTS

ROADMAP

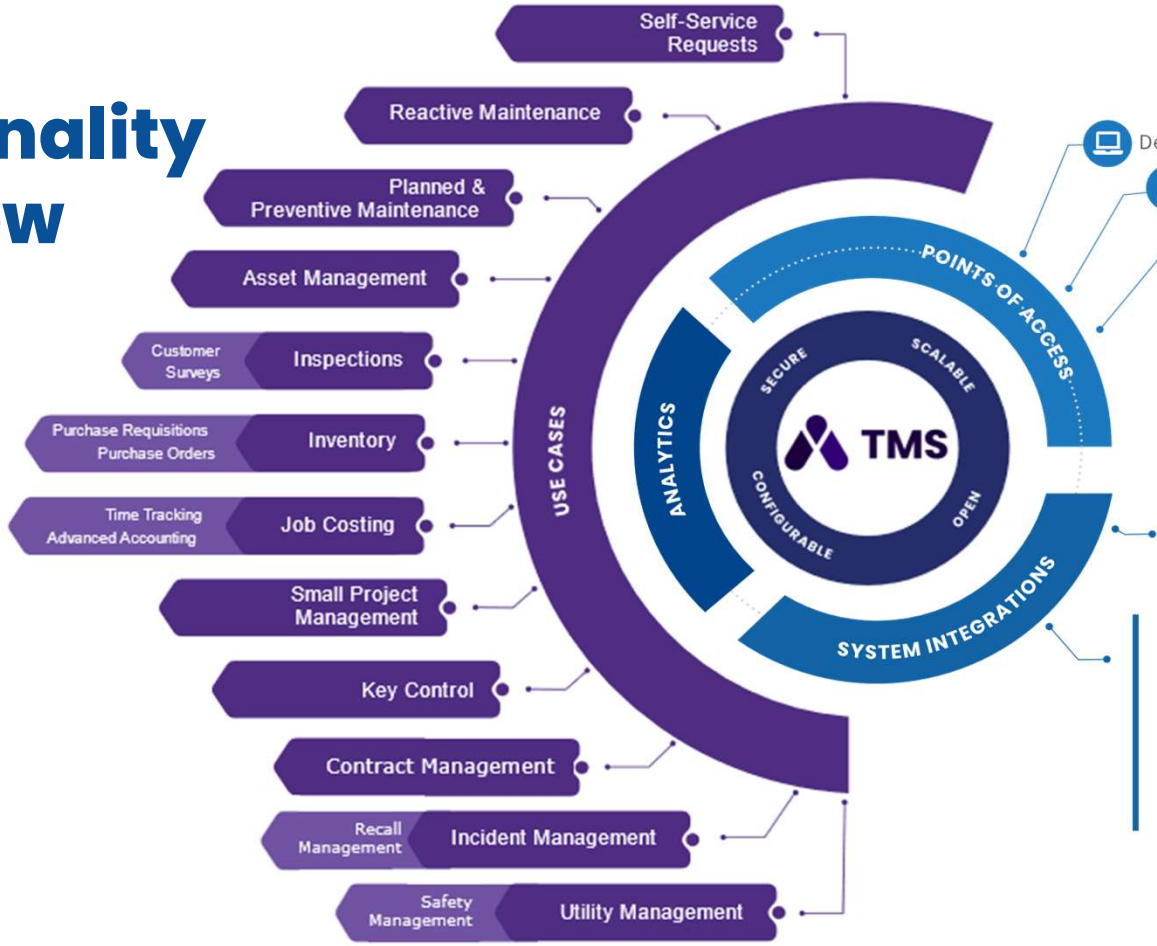
- Modern, best-in-class user experience based on persona workflows
- Native mobile application with offline capabilities for technicians.
- Strengthen REST APIs for customer and partner consumption.

IN QUEUE

- OEM and Medical Device Testing Platform integrations
- Condition based monitoring through IoT platform (e.g BMS data)
- Equipment, manufacturer, and model driven workflow functionality



TMS Functionality Overview



API Integrations
Purchasing Systems
Single Sign On
ERP Systems \ Contracts
Accounting Systems
Other CMMS Systems \ ISO
Cyber Security \ IT
RTLS \ RFID

Direct Integrations

servicenow
FLUKE Biomedical
DATREND Systems Inc.
PARTSSOURCE
Lawson ERP
ECRI
ATG a JLL company
STANLEY Healthcare
CENTRAK
METASYS MASTER YOUR ENVIRONMENT

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Data Insights

BENEFITS

...IMPROVE YOUR DATA

...PRIORITIZE EQUIPMENT REPLACEMENT

...SELECT THE BEST EQUIPMENT

DATA INSIGHTS

ACCRUENT HEALTHCARE – BIG DATA TEAM

Our team analyzed data from…

300+ HOSPITALS SYSTEMS

12M+ ASSET RECORDS

216M+ WORK ORDERS

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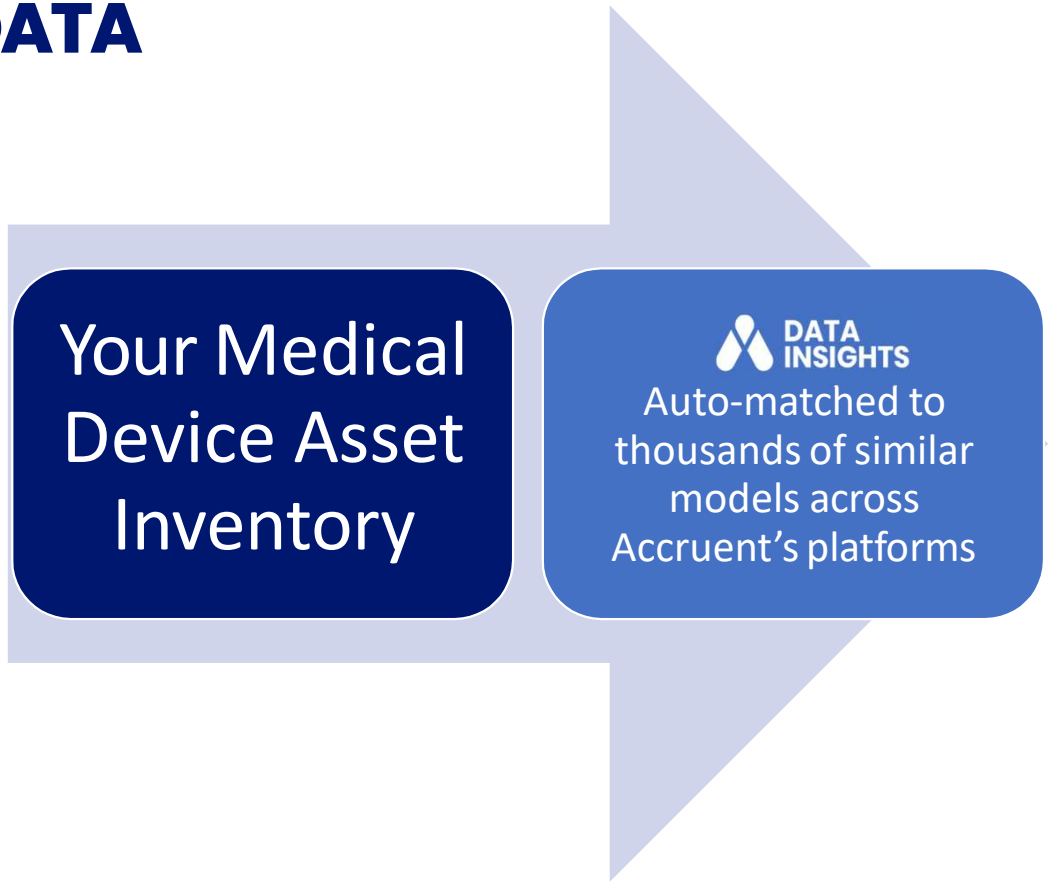
WE HELP YOU IMPROVE YOUR DATA



Data Standardization Report

- Your Original Manufacturer, Model, and Category Names
- Standard Manufacturer, Model, and Category Names

Data Enrichment Report

- Your Asset ID to tie back to your CMMS
- Missing Cost data
- Missing Useful Life data
- Recommended Adjustments for Wildly Inaccurate Install and Retired Dates

DATA STANDARDIZATION REPORT

MANUFACTURER	STANDARD MANUFACTURER	MODEL	STANDARD MODEL	CATEGORY	STANDARD CATE	POSSIB	COUNT
STRYKER MEDICAL CORP.	STRYKER	1115	PRIME SERIES STRETCHER (1105 1115 1125 GLIDEAW	STRETCHERS	BED, ELECTRIC	6	175
STRYKER MEDICAL CORP.	STRYKER	1105	PRIME SERIES STRETCHER (1105 1115 1125 GLIDEAW	STRETCHERS	BED, ELECTRIC	6	128
STRYKER MEDICAL CORP.	STRYKER	1501	PRIME SERIES STRETCHER (1105 1115 1125 GLIDEAW	STRETCHERS	BED, ELECTRIC	6	68
STRYKER MEDICAL CORP.	STRYKER	1115E	PRIME SERIES STRETCHER (1105 1115 1125 GLIDEAW	STRETCHERS	BED, ELECTRIC	6	21
STRYKER MEDICAL CORP.	STRYKER	1105 PRIME	PRIME SERIES STRETCHER (1105 1115 1125 GLIDEAW	STRETCHERS	BED, ELECTRIC	6	12
STRYKER MEDICAL CORP.	STRYKER	SPR ISOFLEX	PRIME SERIES STRETCHER (1105 1115 1125 GLIDEAW	AIR PUMP	BED, ELECTRIC	6	4
STRYKER MEDICAL CORP.	STRYKER	1125	PRIME SERIES STRETCHER (1105 1115 1125 GLIDEAW	STRETCHERS	BED, ELECTRIC	6	3
ABBOTT LABORATORIES	ABBOTT	I-STAT	I-STAT 1 300 SERIES MN300 300G, 300-G, 300W WIRE	BLOOD GAS/PH ANALY	ANALYZER, BLOOD	5	389
ABBOTT LABORATORIES	ABBOTT	300	I-STAT 1 300 SERIES MN300 300G, 300-G, 300W WIRE	ANALYZERS	ANALYZER, BLOOD	5	333
ABBOTT LABORATORIES	ABBOTT	MN300	I-STAT 1 300 SERIES MN300 300G, 300-G, 300W WIRE	POINT OF CARE BLOOD	ANALYZER, BLOOD	5	70
ABBOTT LABORATORIES	ABBOTT	ISTAT	I-STAT 1 300 SERIES MN300 300G, 300-G, 300W WIRE	POINT OF CARE BLOOD	ANALYZER, BLOOD	5	54
ABBOTT LABORATORIES	ABBOTT	ISTAT 300 SERI	I-STAT 1 300 SERIES MN300 300G, 300-G, 300W WIRE	BLOOD GAS/PH ANALY	ANALYZER, BLOOD	5	3
ABBOTT LABORATORIES	ABBOTT	200	I-STAT 1 300 SERIES MN300 300G, 300-G, 300W WIRE	ANALYZERS	ANALYZER, BLOOD	5	1
HILL-ROM COMPANY INC	HILL-ROM	P3200CH	VERSACARE P3200	BEDS, ELECTRIC	BED, ELECTRIC	5	150
HILL-ROM COMPANY INC	HILL-ROM	P3200J	VERSACARE P3200	BEDS, ELECTRIC	BED, ELECTRIC	5	104
HILL-ROM COMPANY INC	HILL-ROM	P3200H	VERSACARE P3200	BEDS, ELECTRIC	BED, ELECTRIC	5	47
HILL-ROM COMPANY INC	HILL-ROM	P3200B	VERSACARE P3200	BEDS, ELECTRIC	BED, ELECTRIC	5	26
HILL-ROM COMPANY INC	HILL-ROM	P3200D	VERSACARE P3200	BEDS, ELECTRIC	BED, ELECTRIC	5	12
HILL-ROM COMPANY INC	HILL-ROM	P3200E	VERSACARE P3200	BEDS, ELECTRIC	BED, ELECTRIC	5	3
MIDMARK CORPORATION	MIDMARK CORPORATION RITTER	104	100/104 SERIES	TABLE-EXAM	TABLE, EXAMINATIC	5	261
MIDMARK CORPORATION	MIDMARK CORPORATION RITTER	10412297	100/104 SERIES	TABLE-EXAM	TABLE, EXAMINATIC	5	127
RITTER~CH	MIDMARK CORPORATION RITTER	104~CH	100/104 SERIES	TABLE, EXAM	TABLE, EXAMINATIC	5	61
MIDMARK CORPORATION	MIDMARK CORPORATION RITTER	100-023	100/104 SERIES	EXAM	TABLE, EXAMINATIC	5	48
MIDMARK CORPORATION	MIDMARK CORPORATION RITTER	100-037	100/104 SERIES	EXAM	TABLE, EXAMINATIC	5	15
MIDMARK CORPORATION	MIDMARK CORPORATION RITTER	100-005	100/104 SERIES	TABLE, EXAM	TABLE, EXAMINATIC	5	3

DATA ENRICHMENT REPORT

ASSETID	STATUS	MANUFACTURER	MODEL	PRICE	RECOMMEN	USEFUI	RECOM
1000113069	SERVICE CONTRACT-ALL SVC	INTUITIVE SURGICAL	PS3000	0	$ 1,200,960	7	8
1000104174	IN SERVICE	INTUITIVE SURGICAL	PS3000	0	$ 1,200,960	7	8
1000113067	SERVICE CONTRACT-ALL SVC	INTUITIVE SURGICAL	SS3000	0	$ 412,051	7	8
1000104171	IN SERVICE	INTUITIVE SURGICAL	SS3000	0	$ 412,051	7	8
1000104172	IN SERVICE	INTUITIVE SURGICAL	SS3000	0	$ 412,051	7	8
1000187385	IN SERVICE	Medtronic Inc	STEALTH S8 CamCart	0	$ 247,203	7	8
1000187388	IN SERVICE	Medtronic Inc	STEALTH S8 CamCart	0	$ 247,203	7	8
1000160249	SERVICE CONTRACT-ALL SVC	Medtronic Inc	STEALTH S8 CamCart	0	$ 247,203	7	8
1000187386	IN SERVICE	Medtronic Inc	STEALTH STATION S8	0	$ 247,203	7	8
1000187387	IN SERVICE	Medtronic Inc	STEALTH STATION S8	0	$ 247,203	7	8
1000160248	SERVICE CONTRACT-ALL SVC	Medtronic Inc	STEALTH STATION S8	0	$ 247,203	7	8
1000140869	IN SERVICE	Medtronic Inc	Stealth Stat TREON	0	$ 247,203	7	8
1000145369	IN SERVICE	GE MEDICAL SYSTEMS	VIVID 9	0	$ 229,708	6	7
1000055426	SERVICE CONTRACT-ALL SVC	SHIMADZU MEDICAL DIVI	GSC-2002L	0	$ 205,440	10	9
1000138560	IN SERVICE	ROCHE DIAGNOSTIC SYST	COBAS 6000	0	$ 204,766	7	9
1000182790	SERVICE CONTRACT-ALL SVC	ROCHE DIAGNOSTIC SYST	COBAS 6000	0	$ 204,766	7	9
1000142315	SERVICE CONTRACT-ALL SVC	ROCHE DIAGNOSTIC SYST	COBAS 6000	0	$ 204,766	7	9
1000142314	SERVICE CONTRACT-ALL SVC	ROCHE DIAGNOSTIC SYST	COBAS 6000	0	$ 204,766	7	9
1000137426	IN SERVICE	ROCHE DIAGNOSTIC SYST	COBAS 6000	0	$ 204,766	7	9
1000182791	SERVICE CONTRACT-ALL SVC	ROCHE DIAGNOSTIC SYST	COBAS 6000	0	$ 204,766	7	9
1000073729	NON-OWNED VENDOR SERVICED	ROCHE DIAGNOSTIC SYST	COBAS 6000	0	$ 204,766	7	9
1000073728	NON-OWNED VENDOR SERVICED	ROCHE DIAGNOSTIC SYST	COBAS 6000		$ 204,766	7	9
1000137425	IN SERVICE	ROCHE DIAGNOSTIC SYST	COBAS 6000	0	$ 204,766	7	9
1000143295	IN SERVICE	LEICA MICROSYSTEMS IN	F50	0	$ 185,473	7	10
1000145484	IN SERVICE	LEICA MICROSYSTEMS IN	M525 OH4 FL400	0	$ 185,473	7	10
1000159926	IN SERVICE	LEICA MICROSYSTEMS IN	M525 OH4 FL400	0	$ 185,473	7	10
1000158229	IN SERVICE	Philips Healthcare	EPIQ CVx3D	0	$ 174,160	7	5
1000186963	IN SERVICE	Philips Healthcare	EPIQ CVx3D	0	$ 174,160	7	5
1000063131	IN SERVICE	CARL ZEISS INCORPORAT	PENTERO	0	$ 170,424	7	8
1000054122	SERVICE CONTRACT-ALL SVC	CARL ZEISS INCORPORAT	PENTERO	0	$ 170,424	7	8

Q&A

THANK YOU

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